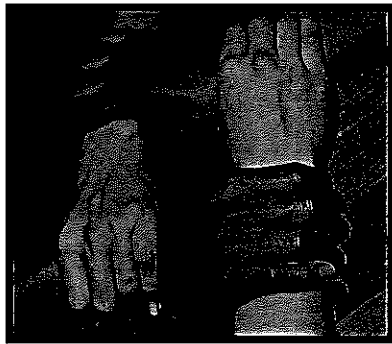


WE CAN HELP

The goal of the MCI program is to provide families with additional options for receiving service, reduce unnecessary hospitalizations, reduce need for emergency room and Emergency service program visits and increase functioning of children and families, allowing children to remain at home and in the community.

REQUESTS FOR EVALUATION & SCREENING PROCEDURE:

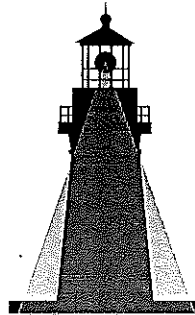
Child and Adolescent Mobile Crisis Intervention Services are accessible 24-hours/day to children and young adults, through 20 years of age, who are experiencing a mental or emotional health crisis. Requests for services may come from consumers, families, community agencies, and other programs. Telephone triage initially determines the level of risk, type of service needed, and the most appropriate safe setting for crisis intervention to take place by the mobile team.



Wraparound, engages families in strength based, solution focused interventions.



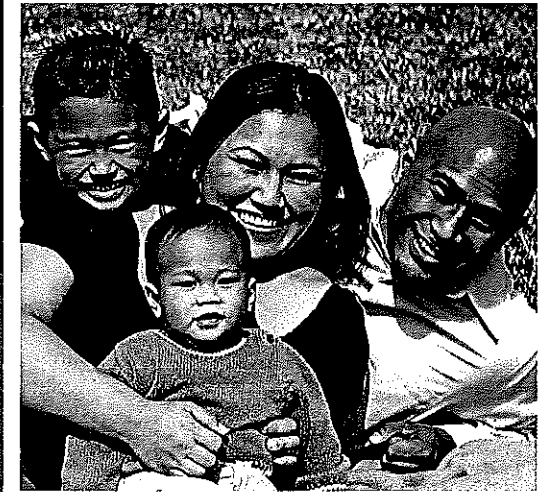
COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF MENTAL HEALTH
Barbara Leadholm MS, M.B.A. - *Commissioner*
Peter Evers - *Southeast Area Director*



CHILD & ADOLESCENT MOBILE CRISIS INTERVENTION SERVICES

Norton Emergency Services
108 West Main Street, Bldg. #2
Norton, MA 02766
Site Director: Richard Jobin
(800) 660-4300 + (508) 285-9400
Fax: (508) 285-6573

Cities/towns in Area: Attleboro, Berkley, Dighton, Lakeville,
Mansfield, Middleborough, North Attleboro, Norton,
Raynham, Rehoboth, Seekonk and Taunton



HELPING FAMILIES IN CRISIS

CHILD &
ADOLESCENT
MOBILE CRISIS
INTERVENTION
SERVICES



WHO WE ARE

As the Medicaid contracted emergency service provider for the Brockton, Fall River, Taunton/Attleboro and the Cape Cod Areas, the DMH Mobile Crisis Intervention Team(MCI) provides a comprehensive array of child and family based services to the community.

These services are provided for children/adolescents and families under 21 years of age, that meet Medical Necessity Criteria set forth by Medicaid.



- 24-hour crisis telephone response and support
- 24 hour discreet mobile crisis intervention and assessment
- Up to 72 hr support and follow-up
- Program referral, connection and advocacy
- Development of a risk management safety plan.
- Solution focused crisis counseling
- Collaboration with schools and family providers

WHAT WE DO

The Mobile Crisis Intervention(MCI) Program offers prompt, professional 24-hour/365 day mobile crisis intervention and support for up to 72 hours per intervention. The process will identify natural supports and community resources that will offer ongoing support to the youth and family.

The MCI team, utilizing the principles of Wraparound, engages families in strength based, solution focused interventions, to assist with the resolution of the immediate crisis and rapid linkage to the needed level of care. Utilizing a collaborative, family driven approach, a Risk Management/Safety Plan is developed with the youth and family. This plan can be developed prior to need for crisis intervention and assessment.

The MCI team, which consists of master's level, licensed clinicians and Family Support Partners, will work collaboratively with families until plan and referrals are in place, for up to 72 hours.

MCI works closely with schools, local agencies and programs in an effort to divert families from unnecessary hospital emergency rooms visits by offering Mobile Crisis Intervention in the least restrictive environment in the community.



OUR APPROACH

MCI provides a strong multi-disciplinary team approach to treatment. All mobile crisis interventions are developed with families, child serving community providers, schools and clinicians in consultation with the MCI child psychiatrist, as needed, to assist in determining the best plan of intervention and provide appropriate linkages to services.



MCI works closely with schools



**CHILD &
ADOLESCENT
MOBILE CRISIS
INTERVENTION
SERVICES**